CISQ is a member of

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www.iqnet-certification.com

CERTIQUALITY

CERTIFICATO n°
CERTIFICATE n° **10306**

SI CERTIFICA CHE L'ORGANIZZAZIONE
WE HEREBY CERTIFY THAT THE ORGANIZATION

BCC SINERGIA SPA

For information concerning the validity of the certificate, you can visit the site www.certiquality.it

The validity of this certificate depends on annual audit and on a complete review every three years of the Management System.

IT-00178 ROMA (RM) - VIA LUCREZIA ROMANA, 41/47

NELLE SEGUENTI UNITA' OPERATIVE / IN THE FOLLOWING OPERATIVE UNITS

See Annex

HA ATTUATO E MANTIENE UN SISTEMA DI GESTIONE QUALITA' CONFORME ALLA NORMA
HAS IMPLEMENTED AND MAINTAINS A QUALITY MANAGEMENT SYSTEM WHICH COMPLIES WITH THE FOLLOWING STANDARD

UNI EN ISO 9001:2015

PER LE SEGUENTI ATTIVITÀ / *FOR THE FOLLOWING ACTIVITIES*

SETTORE CODE **IAF 32 35**

Progettazione ed erogazione di servizi di Back Office e di Business Process Management a supporto delle Banche e delle Società appartenenti al Gruppo Bancario Iccrea anche coordinando BPO esterni, inerenti ai sistemi di pagamento Italia ed Estero, Estero-merci, Tesorerie enti pubblici, Contabilità, Segnalazioni di Vigilanza, Monetica, Titoli e Crediti. Servizi di gestione ed assistenza sui prodotti di banca multicanale, digitale ai clienti diretti e indiretti (end-user).

Design and provision of Back Office services and Business Process Management to support the Banks and companies of Iccrea banking group also by coordinating external BPOs, related to the Italian and foreign payment systems, foreign-goods, public treasury, accounting, supervisory reports, securities and credits. Management and caring services on multi-channel, digital and electronic banking products to direct and indirect (end-user) customers.

IL PRESENTE CERTIFICATO È SOGGETTO AL RISPETTO DEL REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS OF THE RULES FOR THE CERTIFICATION OF MANAGEMENT SYSTEMS

PRIMA EMISSIONE *FIRST ISSUE*	30/11/2005
DATA DELIBERA *DECISION DATE*	10/11/2026
DATA SCADENZA *EXPIRY DATE*	15/11/2029
EMISSIONE CORRENTE *CURRENT ISSUE*	10/11/2026

Marco Martinelli
CERTIQUALITY S.r.l. IL PRESIDENTE
Via G. Giardino 4 – 20123 MILANO (MI) - ITALY

IL PRESENTE CERTIFICATO NON E' DA RITENERSI VALIDO SE NON ACCOMPAGNATO DAL RELATIVO ALLEGATO
THIS CERTIFICATE IS NOT VALID WITHOUT THE RELEVANT ANNEX

MANAGEMENT SYSTEM CERTIFICATION ACCREDIA
00027

CISQ

www.cisq.com

CISQ è la Federazione Italiana di Organismi di Certificazione dei sistemi di gestione aziendale. CISQ is the Italian Federation of management system Certification Bodies.

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ALLEGATO AL CERTIFICATO n°
ANNEX TO CERTIFICATE n°

10306

BCC SINERGIA SPA

SITI/SITES

IT - 00144 ROMA (RM) - Viale Oceano Indiano 13/c
IT - 00178 ROMA (RM) - Via Lucrezia Romana 41/47
IT - 20068 PESCHIERA BORROMEO (MI) - Via Lombardia 2/a
IT - 20123 MILANO (MI) - Via Revere 14
IT - 20132 MILANO (MI) - Via Carlo Esterle 9-11
IT - 24047 TREVIGLIO (BG) - Via Abate Crippa 1
IT - 25124 BRESCIA (BS) - Via Cefalonia 70
IT - 26862 GUARDAMIGLIO (LO) - Piazza IV Novembre 11
IT - 31030 CASIER (TV) - Piazza Leonardo da Vinci 15 - Fraz.: DOSSON
IT - 34079 STARANZANO (GO) - Piazza della Repubblica 9
IT - 35011 CAMPODARSEGO (PD) - Via Caltana 7
IT - 36100 VICENZA (VI) - Via Vecchia Ferriera 10
IT - 40127 BOLOGNA (BO) - Via Nicolò Macchiavelli 1
IT - 46041 ASOLA (MN) - Viale della Vittoria 1
IT - 47034 FORLIMPOPOLI (FO) - Piazza Trieste 17
IT - 47921 RIMINI (RN) - Via Garibaldi 147
IT - 50012 BAGNO A RIPOLI (FI) - Via Meucci 19, 21
IT - 51016 MONTECATINI TERME (PT) - Via Ugo Foscolo 16/2
IT - 56012 FORNACETTE (PI) - Via Tosco Romagnola 206
IT - 65122 PESCARA (PE) - Corso Vittorio Emanuele II, 360
IT - 70125 BARI (BA) - Via Luigi Einaudi 15
IT - 74016 MASSAFRA (TA) - Via Giovanni Nicotera 26
IT - 76012 CANOSA DI PUGLIA (BT) - Via Spaventa 41
IT - 85014 LAURENZANA (PZ) - VIA S.S. 92, 50
IT - 87036 RENDE (CS) - Contrada Cutura 199
IT - 88040 PIANOPOLI (CZ) - Via Giuseppe Mazzini 4
IT - 88812 CRUCOLI (KR) - Corso Garibaldi snc
IT - 88900 CROTONE (KR) - Via Unione Europea 15
IT - 89022 CITTANOVA (RC) - Via Tommaso Campanella 1
IT - 89842 SA SAN CALOGERO (VV) - Viale della Musica 143
IT - 90146 PALERMO (PA) - Viale Regione Siciliana 7275
IT - 91011 ALCAMO (TP) - Via Stefano Polizzi 13
IT - 92024 CANICATTI' (AG) - Viale Regina Margherita 65

For information concerning the validity of the certificate, you can visit the site www.certiquality.it

The validity of this certificate depends on annual audit and on a complete review every three years of the Management System.

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IQNET

Building trust together.

Certificate

CISQ/CERTIQUALITY S.r.l. has issued an IQNET recognized certificate that the organization:

BCC SINERGIA SPA

IT-00178 ROMA (RM) - VIA LUCREZIA ROMANA, 41/47

has implemented and maintains a/an
Quality Management System

for the following scope:
Design and provision of Back Office services and Business Process Management to support the Banks and companies of Iccrea banking group also by coordinating external BPOs, related to the Italian and foreign payment systems, foreign-goods, public treasury, accounting, supervisory reports, securities and credits. Management and caring services on multi-channel, digital and electronic banking products to direct and indirect (end-user) customers.

which fulfils the requirements of the following **standard:**

ISO 9001:2015

Issued on:	10/11/2026
First issued on:	30/11/2005
Expires on:	15/11/2029

Registration Number: **IT- 40694 - 10306**

Alex Stoichitoiu
President of IQNET

Mario Romersi
President of CISQ

CISQ

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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